BlueOptions 03766 Prime Plus

Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services

Coverage for: Individual and/or Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, http://Gatorcare.org. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at http://www.floridablue.com/sites/floridablue.com/files/sbc-glossary.pdf to request a copy.

| Important Questions | Answers | Why This Matters: |
|-----------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| What is the overall deductible? | In-Network: GatorCare Tier 1:\$450 Per Person/\$900 Family. BlueOptions Tier 2: \$1,500 Per Person/ \$3,000 Family | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your deductible? | Yes. Tier 1 <u>Preventive care</u> . | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> . |
| Are there other deductibles for specific services? | Yes. BlueOptions Tier 2 \$1,500 Per Admission Hospital/ GatorCare Tier 1 \$150 / BlueOptions Tier 2/Tier 3: \$250 Per ER Visit. | You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services. |
| What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ? | Yes. In-Network: GatorCare Tier 1: \$2,700 Per Person/\$5,400 Family. BlueOptions Tier 2: \$6,850 Per Person/\$13,700 Family. | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the <u>out-of-pocket limit?</u> | <u>Premium</u> , <u>balance-billed</u> charges, and health care this <u>plan</u> doesn't cover. | Even though you pay these expenses, they don't count toward the <u>out–of–pocket limit</u> . |
| Will you pay less if you use a <u>network</u> <u>provider</u> ? | Yes. See http://Gatorcare.org or call 1-800-664-5295 for a list of network providers . | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |

| Important Questions | Answers | Why This Matters: |
|------------------------------------------------------------|---------|-----------------------------------------------------------|
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No. | You can see the specialist you choose without a referral. |



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| | | Your cost if you use a | | you use a | |
|----------------------------------------------|--------------------------------------------------|------------------------------------------------------------------------------------------------|-------------------------------------------|--------------------------------------------|--------------------------------------|
| Common Medical Event | Services You May Need | GatorCare Tier 1 In-Network Provider | BlueOptions Tier 2 In-Network Provider | BlueOptions Tier 3 Out-Of-Network Provider | Limitations & Exceptions |
| | Primary care visit to treat an injury or illness | \$15 <u>Copay</u> per Visit | Deductible +40% Coinsurance | Not Covered | none |
| If you visit a health care provider's office | Specialist visit | \$35 <u>Copay</u> per Visit | <u>Deductible</u> +40% <u>Coinsurance</u> | Not Covered | none |
| or clinic | Preventive care/screening/ immunization | No Charge, <u>Deductible</u> does not apply | Deductible +40% Coinsurance | Not Covered | none |
| | Diagnostic test (x-ray, blood work) | 10% Coinsurance | Deductible +40% Coinsurance | Not Covered | none |
| If you have a test | Imaging (CT/PET scans, MRIs) | Physician Office: \$35 Copay per Visit/ Independent Diagnostic Testing Center: 10% Coinsurance | <u>Deductible</u> +40% <u>Coinsurance</u> | Not Covered | Prior Authorization may be required. |
| If you need drugs to treat your illness or | Generic drugs | Not Covered | Not Covered | Not Covered | Not Covered |
| condition More information about | Preferred brand drugs | Not Covered | Not Covered | Not Covered | Not Covered |
| prescription drug coverage is available at | Non-preferred brand drugs | Not Covered | Not Covered | Not Covered | Not Covered |
| https://gatorcare.mage llanrx.com | Specialty drugs | Not Covered | Not Covered | Not Covered | Not Covered |

| | Services You May Need | Your cost if you use a | | | |
|--------------------------------|------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|----------------------------------------------|
| Common Medical Event | | GatorCare Tier 1 In-Network Provider | BlueOptions Tier 2 In-Network Provider | BlueOptions Tier 3 Out-Of-Network Provider | Limitations & Exceptions |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | Ambulatory Surgical Center: 10% Coinsurance/ Hospital: Deductible + 10% Coinsurance | Deductible +40% Coinsurance | Not Covered | none |
| | Physician/surgeon fees | <u>Deductible</u> + 10% <u>Coinsurance</u> | <u>Deductible</u> +40% <u>Coinsurance</u> | Not Covered | none |
| | Emergency room care | \$150 Per Visit Deductible + Tier 1 Deductible + 10% Coinsurance | \$250 Per Visit <u>Deductible</u> + Tier 2 <u>Deductible</u> + 10% <u>Coinsurance</u> | \$250 Per Visit <u>Deductible</u> + Tier 2 <u>Deductible</u> + 10% <u>Coinsurance</u> | none |
| If you need immediate | Emergency medical transportation | Deductible + 20% Coinsurance | GatorCare Tier 1 <u>Deductible</u> + 20% <u>Coinsurance</u> | GatorCare Tier 1 <u>Deductible</u> + 20% <u>Coinsurance</u> | none |
| medical attention | Urgent care | \$35 <u>Copay</u> per Visit, Tier 1 UF Health owned/ affiliated \$50 <u>Copay</u> per Visit, Tier 1 Non UF Health owned/ affiliated | Deductible +40% Coinsurance | Not Covered | none |
| If you have a hospital stay | Facility fee (e.g., hospital room) | Deductible + 10% Coinsurance | \$1,500 Per Admission <u>Deductible</u> + Plan <u>Deductible</u> + 40% <u>Coinsurance</u> | Not Covered | Inpatient Rehab Services limited to 21 days. |
| • | Physician/surgeon fees | Deductible + 10% Coinsurance | <u>Deductible</u> +40% <u>Coinsurance</u> | Not Covered | none |

| | | Your cost if you use a | | | |
|------------------------------------------------------------------------------------|-------------------------------------------|----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|----------------------------|------------------------------------------------------------|
| Common Medical Event | Services You May Need | GatorCare Tier 1 | BlueOptions Tier 2 | BlueOptions Tier 3 | Limitations & Exceptions |
| Medical Event | Necu | In-Network Provider | In-Network Provider | Out-Of-Network Provider | LACEPHONS |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | Physician Office: \$35 Copay per Visit / Hospital: Deductible + 10% Coinsurance | Deductible + 40% Coinsurance | Not Covered | none |
| | Inpatient services | <u>Deductible</u> + 10% <u>Coinsurance</u> | Physician Services: Deductible + 40% Coinsurance / Hospital: \$1,500 Per Admission Deductible + Plan Deductible + 40% Coinsurance | Not Covered | none |
| | Office visits | \$15 <u>Copay</u> per Visit | Deductible + 40% Coinsurance | Not Covered | none |
| If you are amount | Childbirth/delivery professional services | <u>Deductible</u> + 10% <u>Coinsurance</u> | Deductible + 40% Coinsurance | Not Covered | none |
| If you are pregnant | Childbirth/delivery facility services | <u>Deductible</u> + 10% <u>Coinsurance</u> | \$1,500 Per Admission <u>Deductible</u> + Plan <u>Deductible</u> + 40% <u>Coinsurance</u> | Not Covered | none |
| | Home health care | 10% Coinsurance | Deductible + 40% Coinsurance | Not Covered | Coverage limited to 30 visits. |
| If you need help recovering or have | Rehabilitation services | Physician Office: \$35 Copay per Visit/ Outpatient Rehab Center: 10% Coinsurance | Deductible + 40% Coinsurance | Not Covered | Coverage limited to 75 visits, including 26 manipulations. |
| other special health needs | Habilitation services | Not Covered | Not Covered | Not Covered | Not Covered |
| | Skilled nursing care | <u>Deductible</u> + 10% <u>Coinsurance</u> | <u>Deductible</u> + 40% <u>Coinsurance</u> | Not Covered | Coverage limited to 60 days. |
| | Durable medical equipment | <u>Deductible</u> + 20% <u>Coinsurance</u> | GatorCare Tier 1 <u>Deductible</u> + 20% <u>Coinsurance</u> | Not Covered | none |

| | | Your cost if you use a | | | |
|----------------------------------------|--------------------------------|-----------------------------------------------|-------------------------------------------|--------------------------------------------------|--------------------------|
| Common Medical Event | Services You May Need | GatorCare Tier 1 In-Network Provider | BlueOptions Tier 2 In-Network Provider | BlueOptions Tier 3 Out-Of-Network Provider | Limitations & Exceptions |
| | Hospice services | <u>Deductible</u> + 10% <u>Coinsurance</u> | Deductible + 40% Coinsurance | Not Covered | none |
| | Children's eye exam | Not Covered | Not Covered | Not Covered | Not Covered |
| If your child needs dental or eye care | Children's glasses | Not Covered | Not Covered | Not Covered | Not Covered |
| Evaluded Consisses 9 Oth | Children's dental check- up | Not Covered | Not Covered | Not Covered | Not Covered |

Excluded Services & Other Covered Services:

| Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) | | | | |
|--------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------|------------------------------------------------------------------------|--|--|
| Acupuncture | Long-term care | Preferred brand drugs | | |
| Cosmetic surgery | Non-preferred brand drugs | Private-duty nursing | | |
| Dental care (Adult) | Pediatric dental check-up | Routine eye care (Adult) | | |
| Generic drugs | Pediatric eye exam | Routine foot care unless for treatment of diabetes | | |
| Habilitation services | Pediatric glasses | Specialty drugs | | |
| Hearing Aid | | Weight loss programs | | |
| Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.) | | | | |
| Bariatric surgery | Most coverage provided outside the United | Non-emergency care when traveling outside the | | |
| Chiropractic care | States. See www.floridablue.com. | U.S. | | |

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: State Department of Insurance at 1-877-693-5236, the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform or the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact the insurer at 1-800-664-5295. You may also contact your State Department of Insurance at 1-877-693-5236 or the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. For group health coverage subject to ERISA contact your employee services

For more information about limitations and exceptions, see the plan or policy document at www. http://gatorcare.org

department. For non-federal governmental group health <u>plans</u> and church <u>plans</u> that are group health <u>plans</u> contact your employee services department. You may also contact the state insurance department at 1-877-693-5236. Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact U.S. Department of Labor Employee Benefits Security Administration at 1-866-4-USA-DOL (866-487-2365) or https://www.dol.gov/ebsa/healthreform.

Does this <u>plan</u> provide <u>Minimum Essential Coverage</u>? [Yes]

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet Minimum Value Standards? [Yes]

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of <u>in-network</u> pre-natal care and a hospital delivery)

| ■ The plan's overall deductible | \$450 |
|-----------------------------------|-------|
| Specialist Copayment | \$15 |
| ■ Hospital (facility) Coinsurance | 10% |
| Other Coinsurance | 10% |

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| | Total Example Cost | \$12,800 |
|----|--------------------------------|----------|
| lr | n this example, Peg would pay: | |
| | <u>Cost Sharing</u> | |
| | Deductibles* | \$450 |
| | Copayments | \$15 |

| Deductibles | Ψτου |
|----------------------------|---------|
| Copayments | \$15 |
| Coinsurance | \$1,240 |
| What isn't covered | |
| Limits or exclusions | \$100 |
| The total Peg would pay is | \$1,805 |

Managing Joe's type 2 Diabetes

(a year of routine <u>in-network</u> care of a well-controlled condition)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$450 |
|-----------------------------------------------|-------|
| Specialist Copayment | \$35 |
| ■ Hospital (facility) Coinsurance | 10% |
| ■ Other <u>Coinsurance</u> | 20% |

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

<u>Diagnostic tests</u> (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

| Total Example Cost | \$7,400 |
|---------------------------------|---------|
| In this example, Joe would pay: | |
| <u>Cost Sharing</u> | |
| <u>Deductibles</u> | \$0 |
| <u>Copayments</u> | \$350 |
| Coinsurance | \$1,000 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Joe would pay is | \$1,350 |

Mia's Simple Fracture

(<u>in-network</u> emergency room visit and follow up care)

| ■ The plan's overall deductible | \$450 |
|-----------------------------------|-------|
| Specialist Copayment | \$35 |
| ■ Hospital (facility) Coinsurance | 10% |
| Other Coinsurance | 20% |

This EXAMPLE event includes services like:

<u>Emergency room care</u> (including medical supplies)

Diagnostic test (x-ray)

Total Example Cost

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

| | | ¥ -, |
|---------------------------------|--------------------|-------|
| In this example, Mia would pay: | | |
| | Cost Sharing | |
| <u>Deductible</u> : | <u>s</u> * | \$600 |
| Copaymen | <u>ts</u> | \$175 |
| Coinsurance | <u>ce</u> | \$100 |
| | What isn't covered | |
| Limits or ex | clusions | \$0 |
| The total N | lia would pay is | \$875 |
| | | |

Note: These numbers assume the patient does not participate in the <u>plan's</u> wellness program. If you participate in the <u>plan's</u> wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: http://gatorcare.org

*Note: This <u>plan</u> has other <u>deductibles</u> for specific services included in this coverage example. See "Are there other <u>deductibles</u> for specific services?" row above.

\$1.900

Section 1557 Notification: Discrimination is Against the Law

Florida Blue, Florida Blue HMO, Florida Blue Preferred HMO (collectively, "Florida Blue"), Florida Combined Life and the Blue Cross and Blue Shield Federal Employee Program® (FEP) comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex. We do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Florida Blue, Florida Blue HMO, Florida Blue Preferred HMO, Florida Combined Life and FEP:

- Provide free aids and services to people with disabilities to communicate effectively with us, such as:
 - o Qualified sign language interpreters
 - o Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provide free language services to people whose primary language is not English, such as:
 - o Qualified interpreters
 - o Information written in other languages

If you need these services, contact:

- Florida Blue (health and vision coverage): 1-800-352-2583
- Florida Combined Life (dental, life, and disability coverage): 1-888-223-4892
- Federal Employee Program: 1-800-333-2227

If you believe that we have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Florida Blue (including FEP members):

Section 1557 Coordinator 4800 Deerwood Campus Parkway, DCC 1-7 Jacksonville, FL 32246 1-800-477-3736 x29070 1-800-955-8770 (TTY) Fax: 1-904-301-1580

Fax: 1-904-301-1580

section1557coordinator@floridablue.com

Florida Combined Life:

Civil Rights Coordinator 17500 Chenal Parkway Little Rock, AR 72223 1-800-260-0331 1-800-955-8770 (TTY) civilrightscoordinator@fclife.com

<u>Health insurance</u> is offered by Florida Blue. HMO coverage is offered by Florida Blue HMO, an affiliate of Florida Blue. Dental insurance is offered by Florida Combined Life Insurance Company, Inc., an affiliate of Blue Cross and Blue Shield of Florida, Inc. These companies are Independent Licensees of the Blue Cross and Blue Shield Association.

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Section 1557 Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019 1-800-537-7697 (TDD) Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-352-2583 (TTY: 1-877-955-8773). FEP: Llame al 1-800-333-2227

ATANSYON: Si w pale Kreyòl ayisyen, ou ka resevwa yon èd gratis nan lang pa w. Rele 1-800-352-2583 (pou moun ki pa tande byen: 1-800-955-8770). FEP: Rele 1-800-333-2227

CHÚ Ý: Nếu bạn nói Tiếng Việt, có dịch vụ trợ giúp ngôn ngữ miễn phí dành cho bạn. Hãy gọi số 1-800-352-2583 (TTY: 1-800-955-8770). FEP: Goi số 1-800-333-2227

ATENÇÃO: Se você fala português, utilize os serviços linguísticos gratuitos disponíveis. Ligue para 1-800-352-2583 (TTY: 1-800-955-8770). FEP: Ligue para 1-800-333-2227

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電1-800-352-2583(TTY: 1-800-955-8770)。FEP: 請致電1-800-333-2227

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-352-2583 (ATS : 1-800-955-8770). FEP : Appelez le 1-800-333-2227

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-352-2583 (TTY: 1-800-955-8770). FEP: Tumawag sa 1-800-333-2227

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ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-352-2583 (телетайп: 1-800-955-8770). FEP: Звоните 1-800-333-2227

ATTENZIONE: Qualora fosse l'italiano la lingua parlata, sono disponibili dei servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-352-2583 (TTY: 1-800-955-8770). FEP: chiamare il numero 1-800-333-2227

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: +1-800-352-2583 (TTY: +1-800-955-8770). FEP: Rufnummer +1-800-333-2227

주의: 한국어 사용을 원하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-352-2583 (TTY: 1-800-955-8770) 로 전화하십시오. FEP: 1-800-333-2227 로 연락하십시오.

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-800-352-2583 (TTY: 1-800-955-8770). FEP: Zadzwoń pod numer 1-800-333-2227.

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહ્યય સેવા તમારા માટે ઉપલબ્ધ છે.

ફ્રીન કરો 1-800-352-2583 (TTY: 1-800-955-8770). FEP: ફ્રોન કરો 1-800-333-2227

ประกาศ:ถ้าคุณพูดภาษาไทย คุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โดยติดต่อหมายเลขโทรฟรี 1-800-352-2583 (TTY: 1-800-955-8770) หรือ FEP โทร 1-800-333-2227

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-800-352-2583 (TTY: 1-800-955-8770) まで、お電話にてご連絡ください。FEP: 1-800-333-2227

توجه: اگر به زبان فارسی صحبت می کنید، تسهیلات زبانی رایگان در دسترس شما خواهد بود. گوچه: اگر به زبان فارسی صحبت می کنید، تسهیلات زبانی رایگان در دسترس شما خواهد بود. گوچه: اگر به زبان فارسی صحبت می کنید، تسهیلات زبانی رایگان در دسترس شما خواهد بود. گوچه: اگر به زبان فارسی صحبت می کنید، تسهیلات زبانی رایگان در دسترس شما خواهد بود.

Baa ákonínzin: Diné bizaad bee yánílti'go, saad bee áká anáwo', t'áá jíík'eh, ná hóló. Koji' hodíílnih 1-800-352-2583 (TTY: 1-800-955-8770). FEP ígíí éí koji' hodíílnih 1-800-333-2227.

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