

Welcome to GatorCare!

Here are a few tips to make the most of your GatorCare benefits:

Contact your employer's Human Resources department if you have questions about eligibility, employment status, and/or any qualifying status change (like getting married or having a child). You can find this contact information on GatorCare.org under **Contact Us**.

A Primary Care Physician (PCP) can provide preventive care, teach healthy lifestyle choices, identify and treat common medical conditions and make referrals to medical specialists. While not required by your plan we encourage you to choose a primary care provider and schedule an annual physical exam. To schedule an appointment with a Tier 1 PCP:

- **UF Graduate Assistants:** Student Health Care Center (352) 392-1161
- **Gainesville Area:** 352-265-UFMD (8363) - GatorAdvantage line at the Access Center
- **Jacksonville Area:** 904-383-1GTR (1487) - GatorAdvantage line at the Access Center
- **Central Florida Area:** click this link >>> [Central Florida Providers » GatorCare](#)




Website Resources: Become familiar with our website at **GatorCare.org**:

- Learn more about your benefits on the **Health Plans** page.
- Sign up for our weekly wellness newsletter on the **homepage** to get information about quarterly wellness activities, free exercise classes, and group and individual challenges. In Jacksonville, sign up at bridge.ufhealth.org/jax-employee-wellness.
- Find in-network providers on the **Network Directory** page.
- Find member health and wellness programs on weight management, diabetes, no-cost online mental health counseling, and more on the **Member Programs** page.

Care Management Services: Managing a health condition can be tough, but you don't have to do it alone. Care managers work with you and explain the types of services they offer to help you with your care. Your Care Team is here for you!

1. Get connected to your care team through the BlueForMe app. Use this URL to get started: <https://www.flblue.com/blueforme>
Click on **Download the App** to enroll in BlueForMe.
2. Contact the Florida Blue Care Management voicemail box at (844) 730-2583 or email our dedicated GatorCare Care Management mailbox at GatorCareCM@bcbsfl.com. A nurse will contact you during regular business hours.

Learn more about your medical and pharmacy benefits:

Medical through Florida Blue  <small>Your local Blue Cross Blue Shield</small>	Pharmacy through Magellan RX 
<ul style="list-style-type: none"> • Register on the Florida Blue website at FloridaBlue.com to access tools and resources. • Contact our onsite Florida Blue customer service representatives if you have questions about your benefits, how to find in-network providers or how a claim was paid: <ul style="list-style-type: none"> ➤ For Gainesville Members Onsite Representative 352-594-3354 GatorCareCSR@bcbsfl.com ➤ For Jacksonville & Central Florida Members Onsite Representative 904-244-9130 GatorCareCSR@bcbsfl.com ➤ Or call our dedicated Florida Blue customer service at 800-664-5295. 	<ul style="list-style-type: none"> • Register on the MagellanRx website at gatorcare.magellanrx.com to see how your claims were paid and to find a pharmacy. • If you have specific questions about your prescription medications, visit gatorcare.org/pharmacy to find out how your medications are covered, including tier coinsurance, prior authorizations, quantity limits, and more. • Call our dedicated MagellanRx customer service line at 800-651-8921 if you have questions about how a claim was paid or how to get a medication your provider prescribed for you. • Scan the below QR codes to learn more about your pharmacy benefits and the MagellanRx Mobile App <div style="display: flex; justify-content: space-around;"> <div data-bbox="857 1801 1079 1984"> <p>Pharmacy Benefits</p>  </div> <div data-bbox="1198 1801 1398 1984"> <p>MRx Mobile App</p>  </div> </div>