

## Pharmacy Benefits Guide

Retail & Mail Order Pharmacy Prime Therapeutics	Self-Administered Specialty Medications Prime Therapeutics	Provider-Administered Specialty Medications Florida Blue
Prime Customer Service: 800.651.8921	Jacksonville Groups are required to fill at UF Health Jacksonville Ambulatory Pharmacy*	Option 1: Buy & Bill. Provider submits a claim to Florida Blue medical once medication is administered. Some medications require prior authorization.
Formulary Look up tool: <a href="https://gatorcare.org/pharmacy/formulary/">https://gatorcare.org/pharmacy/formulary/</a>	UF Health Gainesville members are required to fill at UF Health Gainesville Pharmacies*	
Home Delivery Prime Mail Order Phone Number: (800-424-7716) Mailing Address: PO Box 620968 Orlando, FL 32862	UFCFH members are required to fill at the Leesburg Hospital Pharmacy *  All other members may fill at UF Health Pharmacies or Prime Specialty Pharmacy*	Option 2: CVS/Caremark ships medication to the provider and bills Florida Blue medical. Some medications require prior authorization. <b>CVS/Caremark phone: 866.278.5108;</b> <b>Fax:800.323.2445; Email: cvsspecialty.com</b>

\*Exceptions if medication is only available through limited distribution or is unable to be dispensed at a UF Health Pharmacy, e.g., if the medication is necessary to facilitate discharge from the emergency department or inpatient hospital and the UF Health Pharmacy was not open over a weekend or holiday.

### UF Health Pharmacy Locations:

Gainesville:

UF Health Pharmacy – UF Health Hospital 1600 SW Archer Rd Gainesville, FL 32608 (352) 265-0405	UF Health Pharmacy – UF Health Cancer Hospital 1515 SW Archer Rd, Gainesville, FL 32608 (352) 733-0890	UF Health Pharmacy – Medical Plaza 1549 Gale Lemerand Drive Gainesville, FL 32610-3008 (352) 265-8270	UF Health Pharmacy – Springhill 4197 NW 86th Terrace Gainesville, FL 32606 (352) 733-0090
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Jacksonville:

UF Health Pharmacy-Shands Jacksonville Ambulatory 655 8th St W, Jacksonville, FL 32209 (904) 244-4020
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Central Florida:

UF Health Leesburg Hospital 600 E. Dixie Avenue Leesburg, FL 34748 Phone: (352) 323-5384
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Prime Specialty Mail Order:

PO Box 621988 Orlando, FL 32862 Phone Number: (866) 554-2673
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### Questions. Please contact:

Jacksonville & Central Florida	(904) 244-9130	<a href="mailto:GatorCare_CSR@bcbsfl.com">GatorCare_CSR@bcbsfl.com</a>
Gainesville	(352) 594-3354	<a href="mailto:GatorCare_CSR@bcbsfl.com">GatorCare_CSR@bcbsfl.com</a>