

1. Click on the [Live Well with Diabetes link](#) or copy and paste the link into your web browser. Make sure you allow pop-ups and accept cookies.
2. On the “Guestbook” page, be certain to enter all required information correctly. Please use your full legal name and be careful when typing your email address.



3. Watch the presentation in its entirety. If you start the module and close out of it, it will **not** save your progress. You will not get credit for completion if you skip or fast forward through any pages.
 - When you properly complete the presentation, there will be a short survey to fill in with your name and email address with a box that says, “**Send copy to email**”. If you’d like the Certificate of Completion to be emailed to you, make sure this box is checked and click ‘Request Certificate’. The email you receive will come from certificates@knowledgevision.com. The email may be sent to your “Junk E-mail” folder, so be sure to check both places when looking for the certificate.
 - The Certificate of Completion comes up in a pop-up box after completing the survey and filling in your name, so if you have pop-ups enabled on your computer, you should be able to save it then.

Save a copy of this certificate on your computer and/or email. We recommend saving your certificate as back-up proof in case there is an issue with the participation report.