

# POINT OF CONTACT INFORMATION



## FREQUENTLY ASKED QUESTIONS

Human Resources  
([click here](#))



- How do I enroll into a GatorCare plan?
- How do I add my significant other or a child?
- How do I update my personal information, such as my address or name?
- I have a question about payroll deduction.
- I have a question about vision or dental insurance.

Florida Blue

[GatorCareCSR@bcbsfl.com](mailto:GatorCareCSR@bcbsfl.com)



- I have a question about a health insurance claim or benefit.
- I have a question regarding a healthcare provider or how to find an in-network provider and/or facility.
- I have a question about covered services.
- How do I obtain an insurance card?

### Did You Know?



You can register for a free account on [FloridaBlue.com](https://www.floridablue.com) to view your claims, benefits, and health statements, order ID cards, and more.

The [GatorCare website](#) is a valuable tool to obtain information regarding your medical benefits, pharmacy benefits and formulary, network directory, exclusive member perks, and wellness programs.