



At-Home COVID-19 Tests FAQs

GatorCare will cover the cost of FDA authorized, cleared, or approved at-home COVID-19 tests purchased on or after Saturday, January 15th. We hope these FAQs and additional resources listed at the end will be helpful.

If after reviewing these you have further questions please don't hesitate to contact us at 352-733-9200 or send us an email at GatorCare@shands.ufl.edu

Q: Where can I get a free COVID-19 test?

A: At any contracted network pharmacy. To learn more or verify if a pharmacy is in-network, visit the Magellan Rx Management website at <https://gatorcare.magellanrx.com/> or call customer service at 800-651-8921.

Q: What if I purchase a COVID-19 test from a pharmacy other than the ones in the network?

A: Members who have purchased over the counter Antigen COVID-19 tests from an out-of-network pharmacy may submit their claims for reimbursement if the product was FDA authorized, cleared, or approved and has a valid NDC. The maximum reimbursement possible per test is no less than the actual price or up to \$12/test, whichever is lower. Please use the steps below to submit a request.

1. Access the member portal (<https://magellanrx.com/member/login/>)
2. Print and complete the "Prescription Claim Form"
3. Mail in the form and include the name of the OTC COVID-19 test, and a register receipt/proof of payment to the address below:

Magellan Health Services
Attention: Claims Department
11013 W. Broad Street, Suite 500
Glen Allen, VA 23060
Fax: 1-888-656-3607

Q: How many tests can I get reimbursed for using?

A: Each member is allowed 8 free FDA authorized, cleared, or approved at-home COVID-19 tests per 30-day period.

Q: Is an authorization needed?

A: No prior authorization needed.

Q: Is a prescription required to buy an at-home COVID-19 test?

A: No, a prescription is not required.

Q: Can I buy any test on the market?

A: Coverage only pertains to FDA authorized, cleared, or approved at-home COVID-19 tests. Click [here](#) to see test options.

Q: What if I bought and paid for at-home over-the-counter COVID-19 tests before January 15, 2022? Can I still get reimbursement for those?

A: No, GatorCare will only cover the cost, up to \$12 per test, for any FDA authorized, cleared, or approved at-home COVID-19 tests purchased on or after January 15, 2022.

Q: What if I can't find any FDA-authorized at-home COVID-19 tests? How do I get tested?

A: Contact your primary care provider to order a test for you or go to a [network Urgent Care Center](#).

Additional Resources:

- FDA Authorized: [At-Home OTC COVID-19 Diagnostic Tests | FDA](#)
- CMS FAQs - [How to get your At-Home Over-The-Counter COVID-19 Test for Free | CMS](#)
- Magellan Rx COVID-19: Updates & Resources - <https://www1.magellanrx.com/coronavirus-covid-19-updates/>